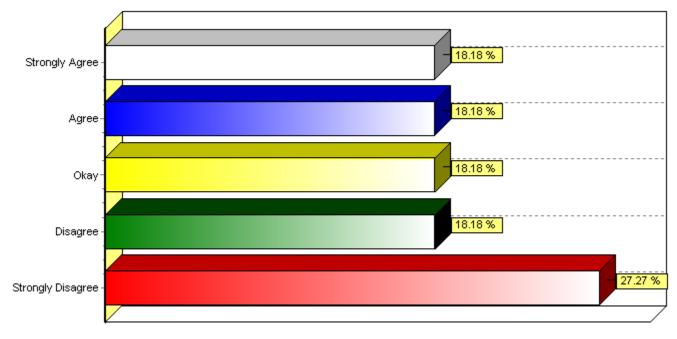
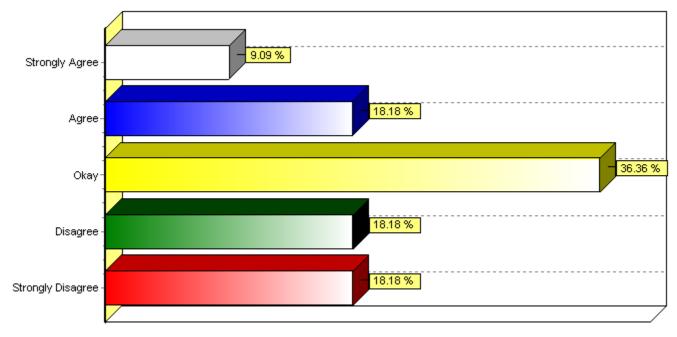
Consultants To Management Continuous Quality Improvement

Leadership - Are managers/supervisors visibly involved in improving the quality of services your department offers?



Leadership - Do managers/supervisors practice what they preach (walk the talk) with regard to improving the quality of services?



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